

In addition to the support services included in your contract, we also offer additional services. These services are available at an additional fee of \$150 per hour.

Please note that service requests for items not included on this list will be evaluated on a case-by-case basis to decide if the task will be at an additional fee.

## We offer these additional services

- ✔ Major changes to Website coding after project sign-off
- ✔ Hardware Integrations (ie. TV's)
- ✔ Custom sub-sites, portals, and custom pages not included in original project scope
- ✔ Custom form creation and major updates (changes over 1 hour)
- ✔ Interactive PDF's
- ✔ Logo, Marketing, and Custom Banner design
- ✔ Website re-design prior to contract renewal
- ✔ Non-essential database tasks – Special queries and requests
- ✔ Integration with new 3rd Party Applications
- ✔ Advertisement free Search
- ✔ Domain and Security Certificate Management
- ✔ Page redirects – Custom URL's that redirect user to a preferred page
- ✔ Custom Map creation and edits (does not include Google custom maps)

## We do not provide these services

- ❗ Creation of page content
- ❗ Document adjustments to documents created and added by the client
- ❗ Custom email addresses